

## INTEGRATED MANAGEMENT SYSTEM POLICY

Tehnički remontni zavod NH „Đurđe Dimitrijević - Đura“ Kragujevac (Zavod), in accordance with its business policy, performs activities to ensure sustainable development through continual improvement of the ammunition stockpiles quality, environmental protection, occupational health and safety and information security according to the requirements of the following standards: SRPS ISO 9001:2015 (ISO 9001:2015), SORS 9000/21, SORS 9423/2018, SRPS ISO 14001:2015 (ISO 14001:2015), SRPS ISO 45001:2018 (ISO 45001:2018) and SRPS ISO/IEC 27001:2014 (ISO/IEC 27001:2013).

By implementing the Integrated Management System (IMS) the Zavod meets the requirements, needs and expectations of all interested parties and is committed to continual improvement of organizational performance. This, along with strengthening the efficiency and economy of business, represent the most important development priorities of the Zavod.

The Integrated Management System Policy of the Zavod achieves:

- *satisfaction of all customers of the Zavod's products and services;*
- *high and stable level of ammunition maintenance quality;*
- *continual improvement of business results;*
- *efficient management of risks and opportunities;*
- *compliance with the statutory and regulatory requirements;*
- *readiness for efficient and prompt response of the Zavod to potential emergency;*
- *commitment to consultation and participation of employees in matters of occupational health and safety and*
- *the business operations of the Zavod as a socially responsible entity in the local and wider community.*

A higher level of product and service quality, environmental protection, occupational health and safety and information security, realized through a process approach and risk-based thinking ensure the efficiency of business processes and enable access to new markets.

Responsibility for planning and ensuring the quality of products and services, environmental protection, occupational health and safety as well as information security is a constant obligation of managers of all levels within their functional duties and authorities.

By involving all employees in the development of the Zavod by using their knowledge and experience while developing awareness of the importance of the activities of each individual through all aspects of IMS, conditions were created for continual improvement of the overall performance of the organization.

Improving the effectiveness and efficiency of the IMS is done through continual review of the IMS Policy and IMS objectives by the Zavod's top management.

Kragujevac  
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lieutenant colonel  
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